# Student Health Services

Phone: 482-5464 or 482-6826 Email: shs@louisiana.edu

# FOR A COMPREHENSIVE LIST OF SERVICES VISIT OUR WEBSITE: http://studenthealth.louisiana.edu

# **GENERAL INFORMATION:**

- The UL Lafayette Student Health Services (SHS) strives to provide quality, accessible, cost sensitive, primary medical care and active health promotion to the students within the campus community.
- The SHS follows the University hours of operations throughout the year. There is a general staff meeting every Tuesday morning and a clinicians' meeting every Thursday morning.
- The clinician hours vary. Please call or check our website for specific times.
- SHS is located in the Saucier Wellness Center in O.K. Allen Hall at 220 Hebrard Blvd.
- SHS operates utilizing a combination of appointment and walk-in services.
  - o Patients are triaged by a nurse prior to being seen by a clinician.
  - o Allow time for completing and/or updating personal data each semester.
  - If you have any insurance coverage, please bring your proof of insurance coverage each semester.
- In case of an emergency when the clinic is closed, please contact the University Police (482-6447) or seek care at a local emergency room.

#### **POLICIES:**

- Excuses for class: SHS will provide excuses only for students who have missed class while being seen in our clinic.
   Any extended excuse will be given at the discretion of the practitioner. Excuses given for a prolonged period of time will automatically be reported to the Dean of Students.
- Chronic medical problems: Students with chronic unstable medical illness are to be under the care of their personal
  physician. SHS will work in collaboration with their physician to assist with blood work, blood pressure monitoring,
  allergy injections administration, nebulizer treatments, and/or any other related procedures while they are attending UL
  Lafayette as long as their condition remains stable. Students with chronic medical problems can be assessed and
  treated at SHS for any other unrelated illness or injury.

#### **CLINIC SERVICES:**

- Eligibility includes all registered UL Lafayette students. All students who are taking six (6) or more hours in the fall/spring and three (3) or more hours in the summer have been assessed a membership through the student fees at registration. Any student not meeting these hourly requirements may purchase a membership for the current fee.
- **Membership services** include assessments for any illness, minor injuries, general physicals, and agreed management of any chronic stable medical illness.
- **Billable services** include laboratory work, office procedures, pap smears, IV therapy and prescriptions filled in our small in-house pharmacy.

**SERVICES NOT OFFERED** include dental care, obstetrical care, and care of injuries sustained as a result of an auto accident or work related accident. X-rays can be obtained off site by several different providers. Serious illnesses or injuries may be referred to a specialist or medical facility in the area for management. The SHS staff will assist with such arrangements. The University does not provide transportation.

**PRESCRIPTIONS:** Medications prescribed by a SHS clinician may be filled in our small in-house pharmacy, which is very cost sensitive and convenient. Our clinicians' prescriptions may also be filled at any pharmacy of your choice.

**INSURANCE:** All registered UL Lafayette students are eligible for insurance coverage. Students taking on-line correspondence or television courses that do not reside in the state of Louisiana will not be eligible to enroll in any of the insurance plans.

## **DOMESTIC STUDENTS:**

- ACCIDENT ONLY POLICY
  - During the academic year, undergraduate students who are enrolled in at least 7 hours in the fall or spring or 4+ hours in the summer and graduate students who are enrolled in 6 hours in the fall or spring or 3+ hours in the summer will have an Accident-Only Policy. The fee will be assessed in your registration fees. This policy will become effective August 18, 2014.
  - o Insurance Vendor: AIG ( <a href="http://www.studentinsurance.com/Schools/LA/ULL/">http://www.studentinsurance.com/Schools/LA/ULL/</a>) invites all students to visit their site and familiarize themselves with the plan.
    - You may obtain your ID card once enrollment is complete each semester.
    - You must complete an "online" claim form for each accident.
- SICKNESS AND ACCIDENT POLICY meeting Affordable Care Act (ACA) requirements.(This plan is OPTIONAL.)
  - All US citizens are mandated by the federal government to carry sickness/accident insurance that meets the ACA guidelines. You may be eligible to purchase one of the following:
    - Your parents' insurance if you are less than 26 years old
    - Your employer-group insurance if you are working and it is part of your employers benefits package
    - Medicaid if you meet the eligibility requirements: <a href="http://new.dhh.louisiana.gov/index.cfm/page/220/n/20">http://new.dhh.louisiana.gov/index.cfm/page/220/n/20</a>
  - If you are not eligible for any of the above, you must purchase your own plan. The University has secured a vendor
    that offers an Affordable Care Act compliant plan for your purchase. Please visit the Student Assurance Services,
    Inc. website at <a href="https://www.sas-mn.com">www.sas-mn.com</a> for purchasing information.
  - o For additional assistance, you can visit <a href="www.healthcare.gov">www.healthcare.gov</a> to learn more about alternative options available.

# INTERNATIONAL STUDENTS AND FACULTY

- F1 STUDENTS / J1 FACULTY
  - Are required to have insurance coverage.
  - o Insurance Vendor: Student Assurance Services, Inc. Please visit their website at <a href="www.sas-mn.com">www.sas-mn.com</a>, familiarize yourself with the benefits of your plan, and download your insurance card.
  - Claim forms must be completed and submitted for each service used
  - o Fee is assessed upon registration for each semester.
  - Brochures are available at the Office of International Affairs and the Student Health Service and online at <a href="https://www.sas-mn.com">www.sas-mn.com</a>.
- DEPENDENT COVERAGE
  - Students or Faculty wishing to enroll their dependent(s) in the insurance plan must enroll them at the same time of their first enrollment or upon a new policy year (before each Fall Semester). Contact Mike Montour at 1-800-328-2739 to enroll your dependent(s).

If you do not plan to attend UL Lafayette in the summer and have attended the previous spring semester, you may go to the cashier's office at Lafayette Hall to purchase the insurance for the summer to prevent a lapse in your coverage.

## **CONTACT PERSONS:**

Madeline Husband, Chief Administrative Officer: (337) 482-1335

Julia Lognion, Nursing Supervisor: (337) 482-5464

Darlene Champagne, Adm. Asst/Student Insurance: (337) 482-6826

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